



1 INTRODUCTION

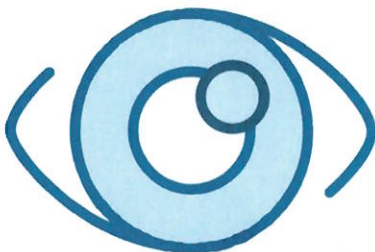
1.1 ACTIVITIES OF ANDRITZ FEED & BIOFUEL BV

ANDRITZ FEED & BIOFUEL BV produces and sells Wear Parts for Pellet Machines as well as providing service and repairs.

1.2 VISION

ANDRITZ – A GLOBAL LEADER WITH A PASSION FOR ENGINEERING

In our chosen markets, we are global leaders with a passion for innovative engineering solutions. As technology and quality leader we create sustainable value for our customers and shareholders, thus ensuring the continuation of our long-term profitable growth.



1.3 CORE VALUES

PASSION

We love what we do. Our ability to get the best out of ourselves and our technology is what makes us stand out. Times and technologies change, but our passion is always there.

PARTNERSHIP

Reliability, integrity, and respect are the fundamentals of our basic philosophy as partners. With our special form of traditional pragmatism, we are always approachable, genuine, and at eye level with all stakeholders. We call it the "ANDRITZ-PARTNERSHIP".

VERSATILITY

We are willing and able to take on new and often spontaneous challenges and to deal with them flexibly and creatively. This versatility helps us to achieve our goals and enables us to accept challenges – for our customers and ourselves.

PERSPECTIVES

ANDRITZ is constantly creating new perspectives for the company, ourselves, and our customers. Based on an intrinsic power of innovation and entrepreneurial spirit, we explore and find new paths and promising technologies and solutions for the future, and we build and live sustainable partnerships every day.

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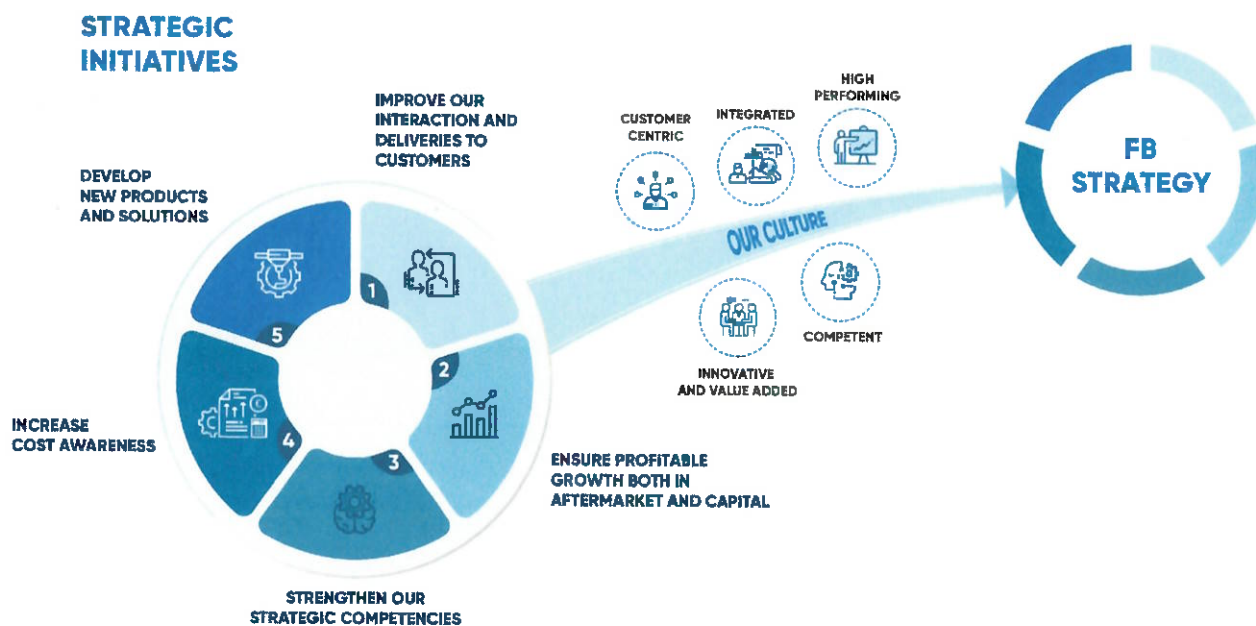


1.4 STRATEGY DECLARATION ANDRITZ FBT 2018 - 2021

At ANDRITZ FEED & BIOFUEL BV we will be the world's leading provider of manufacturing technologies, services and total solutions to the Feed, Biofuel and other selected industrial sectors. We will differentiate ourselves by offering a unique set of world-class products and service solutions that deliver a real competitive edge to our customers. Our goal is to generate long term and mutually beneficial partnerships with all our customers and to be easy to do business with.

The key benefit we provide to our customers is added value solutions that help them grow their business:

- By deploying our highly motivated and talented staff that uniquely combine in-depth technical and operational expertise with proven industrial knowledge and understanding of the latest innovations;
- By improving their operational excellence and business performance;
- By reducing costs improving efficiency and enhancing their productivity;
- By looking beyond the mere installation and servicing of machines;
- By supporting, enabling and influencing how they think and approach their operational facilities and business models.





1.5 HOW WE WILL WORK TO REALIZE THE STRATEGIC INTENT



Become Customer Centric by being a fully integrated global business organisation and network that combines all the advantages of being a strong and local business partner with the back-up and support that comes with being part of one of the world's largest engineering and technology driven companies. We need a common approach and philosophy at all levels and Global Functions, Business Units and Regions will work together in terms of responses and attitudes. We achieve our own business objectives by focusing on the customer needs.



Be innovative and Value Added in our approach. A focus on an innovative development processes will enable us to offer distinctive solutions. Proactive collaboration and leadership across the organization will ensure we are getting enough value/output from our innovation.



Be an integrated organisation by sharing knowledge, working more effectively together across boundaries, sharing our customer challenges as well as successes to help us to learn and grow as an organisation.



Grow the competencies of our talent by promoting full engagement at all levels. We will elevate the quality of our people both technically and in terms of their performance by focusing on the right business priorities and by encouraging thinking that promotes business and enterprise wide solutions.

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2 MANAGEMENT RESPONSIBILITIES

2.1 QUALITY POLICY

ANDRITZ FEED & BIOFUEL BV produces and sells Wear Parts for Pellet Machines such as dies, roll shells and beaters.

To guarantee the quality of our services and products:

- ANDRITZ FEED & BIOFUEL BV thrives to understand and to fulfill the demands and expectations of the customer, based on contracts, relevant regulations and good workmanship;
- ANDRITZ FEED & BIOFUEL BV has structured a quality management system according to ISO 9001:2015;
- ANDRITZ FEED & BIOFUEL BV creates, evaluates, and reviews the quality objectives by utilizing the quality management system on suitability and effectiveness;
- ANDRITZ FEED & BIOFUEL BV communicates this quality policy and the related quality objectives with all employees.

Geldrop, January 2019

C.W.A.M. van den Hoven
Vice President & Managing Director,
Feed and Biofuel Technology Aftermarket
ANDRITZ FEED & BIOFUEL BV

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