

# **OVERVIEW**



01	BROAD SERVICE PORTFOLIO	ROLL SERVICE
02	REBUILDS & UPGRADES	REMOTE ASSISTANCE & 24/7 HOTLINE
03	AUDITS & PROCESS OPTIMIZATION	TRAININGS
04	SPARE & WEAR PARTS	TECHNICAL CENTER
05	LOCAL & ONSITE SUPPORT	SERVICE AGREEMENTS

# **BROAD SERVICE PORTFOLIO**



#### to keep your calender at peak performance

- Constantly increasing demands for first-class production plants
- Reliable production is essential
- In-depth process expertise and excellent service is key
- Our full service portfolio ensures improved uptime, productivity, product quality and best cost of ownership

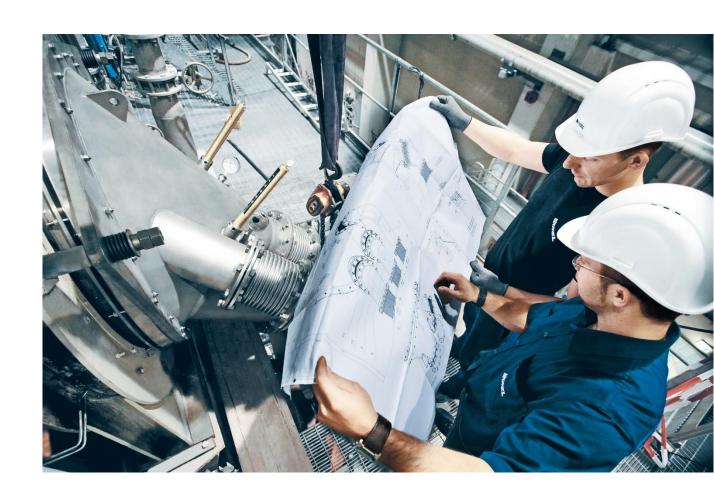


# ONE ANDRITZ FOR YOUR ENGINEERED SUCCESS



#### Excellent engineering in an increasingly changing and growing market is key

- Vast know-how, global experience and worldwide service network
- ONE partner to meet your challenges in nonwovens production
- Rely on a competent partner
  - with a passion for nonwovens technologies
  - with spot-on services perfectly suited to your specific needs
  - with engineering as part of its DNA



# GLOBAL NETWORK, LOCAL PRESENCE



- Goal of providing the most efficient and active support as possible
- Dedicated teams of skilled experts are located closest to you
- Service competence and support centers, and roll service centers across the world
- Well-represented through a great agents network to support and reach every region



# CALENDER SERVICE CENTERS



ANDRITZ KÜSTERS, KREFELD, GERMANY
(COMPETENCE CENTER AND TECHNICAL CENTER)

ANDRITZ SHW, TORRINGTON, USA
(SERVICE AND ROLL SERVICE CENTER)

ANDRITZ INC, SPARTANBURG, USA
(SERVICE AND ROLL SERVICE CENTER)

ANDRITZ CHINA, WUXI BRANCH, WUXI, CHINA (SERVICE AND ROLL SERVICE CENTER)

ANDRITZ TECHNOLOGIES, CHENNAI, INDIA (SERVICE CENTER)





# REBUILDS & UPGRADES INCREASE OF PRODUCTIVITY, LINE AVAILABILITY AND RELIABILITY, AND OPTIMIZED PROCESSES WITH PROFOUND EQUIPMENT



#### Enhance your machine with state-of-the-art equipment

Increase your productivity, line availability and reliability and optimize processes with:

- Quick-change system for rolls
- Rotary joint automatic centering
- Flow control indicator for bearing of engraved rolls
- Upgrade chain drive system for Hot S-Roll
- Speed upgrades
- PLC upgrade
- Jet cooling
- Contactless measuring of roll surface
- Condition monitoring
- NTS ("Nano-to-surface") treatment roll surfaces
- Spot detection





#### Discover your options

\$ \(\frac{1}{2}\)			SKF Safeflow		
Quick-change system for rolls for neXcal twin calender Local positioned roll magazine, situated at outlet, integrated in line layout	Rotary joint automatic centering System for modification of engraved and smooth rolls, periphery drilled and center bored rolls	Upgrade chain drive system for Hot S-Roll	Flow control indicator for bearing of engraved rolls Additional indicator for modification of existing neXcal twin calender and 3-roll stack calender		
<ul> <li>Quick, easy and safe change of rolls without installation work at the line</li> <li>Leading roll at the conveyor belt does not cause problems</li> <li>Easy lubrication of bearings</li> <li>Economical solution, because only two fully equipped roll positions are necessary</li> </ul>	<ul> <li>No manual intervention for maintenance team anymore</li> <li>Easy adjustment and more precision</li> <li>Reduced wear and tear</li> <li>No vibration created by the rotary joint</li> </ul>	<ul> <li>State of the art chain type</li> <li>Improved chain lubrication</li> <li>Improved tensioning system</li> <li>Increasing of chain lifetime</li> </ul>	<ul> <li>It is now available as retrofit offer for existing machines</li> <li>Integration of alarm list for each single bearing</li> <li>Reduced risk of bearing failure</li> <li>Easier monitoring of lubrication flow</li> </ul>		



### Discover your options

		Expension reseal  Hot S-Roll  Lidentine and  September 1991  Inspire on the state of the state o	
Speed upgrades Upgrade your existing calender to achieve a higher efficiency	<ul><li>PLC upgrade</li><li>Having state-of-the-art PLC</li><li>Ready for remote access and condition monitoring</li></ul>	Jet cooling for Hot S-Roll Strongly recommended for all machines running with higher speed than 400 m/min.	Contactless measuring of roll surface Non-contact temperature measurement of steel rolls during running production, incl. engraved rolls
<ul> <li>Increased speed of calender</li> <li>More productivity</li> </ul>	<ul> <li>Pneumatic upgrade replacement of existing mechanic / pneumatic pressure control system into electrical pressure control system</li> <li>Replacement of obsolete PLC components</li> </ul>	<ul> <li>Lifetime extension of the slide ring sealing</li> <li>Reduced roll repair costs</li> <li>Tempering of the sealing, thus no overheating of the sealing and the running surface</li> <li>No contact of the hot leakage oil to oxygen, thus no cracking of oil</li> <li>Constant rinsing of all oil components, thus very clean environment for the sealing, thus no deposition of residues</li> </ul>	<ul> <li>Improved process control and monitoring with precise temperature control</li> <li>Operator-friendly handling</li> <li>Improved reliability for production limits</li> <li>Infrared sensor for temperature measurement from 110°C to 400°C and at any speed</li> </ul>



### Discover your options

The second secon		Continue Data.  OPTIONS VIT Similar Park  Not are:  OPTIONS VIT Si
Condition monitoring  Monitoring the conditions of the machinery equipment at any time and increases line availability	NTS treatment Micro-engraving on top of all uncoated steel roll surfaces e.g., S-Roll, Hot S-Roll, engraved roll	Spot detection Detecting spots in the fabric Reducing waste production
<ul> <li>Increased availability – avoidance of unplanned shut-downs and catastrophic damages</li> <li>Maximum utilization of the working parts</li> <li>Improved Life-Cycle Management</li> <li>Reduction of operation &amp; maintenance costs, predictive maintenance</li> <li>Monthly report with all data</li> </ul>	<ul> <li>Reduces the amount of polymers adhering to the engraving valleys and flanks</li> <li>Reduction of wrap-up risk</li> <li>Reduced need for cleaning</li> <li>Increased production time</li> <li>Increased process reliability</li> </ul>	<ul> <li>Detected spots can be erased which helps to keep the quality of the produced material</li> <li>Avoids additional manual work to find spots</li> </ul>





# AUDITS & PROCESS OPTIMIZATION INSPECTION OF YOUR CALENDER, QUALIFIED REPORT AND RECOMMENDATIONS TO OPTIMIZE YOUR PROCESS

# **AUDITS & PROCESS OPTIMIZATION**



#### Keep up with the ever changing and more demanding nonwovens market

- Process specialists are available to inspect your calender
- Proposal of improvements to
  - extend the product life of your equipment
  - gain productivity
  - produce even more innovative, higher margin nonwoven fabrics
- Let's discuss what the best option for your operation is!







# **SPARE & WEAR PARTS**

GENUINE SPARE AND WEAR PARTS, INSTALLATION SERVICE, INSPECTION AND AUDITS, AND TAILORED SPARE PART KITS

# **SPARE & WEAR PARTS**



#### Not only a critical but also a strategic issue to avoid downtimes

- Ensure the integrity and performance of your equipment, we recommend using only original parts from ANDRITZ
- A sales team for is at your disposal to
  - inspect and audit your parts
  - help you to make your choice
  - recommend tailored spare part kits
  - install the parts on your calender



# **SPARE PART KITS**



#### Ensure an increased uptime with the right parts onsite

- Our experts tied up special spare part kits, with essential parts necessary for your production.
- Tailored packages for each machine type in an intelligent combination for each important device

#### Your benefits:

- Operational reliability
- Spare parts are available in critical situations
- Increased uptimes
- Replacement of all relevant parts per sub-equipment increases the reliability of the entire system







# LOCAL & ONSITE SUPPORT RESPONSIVE LOCAL SERVICE CENTERS AND FIELD SERVICE TECHNICIANS

# **LOCAL & ONSITE SUPPORT**



#### Highly trained field and service engineers around the globe

- Qualified team available to provide best service at your own site
- Perfect know-how based upon installed base and continuous R&D
- Scope of onsite services comprises
  - Erection and installation
  - Inspections and online diagnosis
  - Maintenance and predictive maintenance
  - Retrofits
  - Training of operating and maintenance personnel







# ROLL SERVICE ORIGINAL SPARE ROLLS, ROLL REPAIRS AND RECONDITIONING OF DAMAGED ROLLS

# **ROLL SERVICE**



#### Keep your profits rolling

- Our core competence for decades
- Ensured top performance and a reliable partner
- Roll specialists around the globe have the expertise and tools to upgrade, recondition and repair all types of rolls
  - Complete overhaul of rolls from all suppliers
  - Roll grinding (cold and hot)
  - Repairs as well as new engravings of steel rolls
  - New covers for elastic rolls



# **ROLL SERVICE**



#### Roll service centers cut long roads short and extend the life-time of your rolls

- Special roll service centers in Krefeld,
   Spartanburg, and Wuxi with highly skilled personnel
- Well-equipped with milling and drill processing centers, grinders, lathes, roll balancing equipment, and roll test stands
- Expertise and specialized tools to recondition and repair of damaged rolls, roll inspection and modernization.



# **ROLL SERVICE**



#### Roll service centers cut long roads short



ANDRITZ Küsters Spartanburg, USA

The service center encompasses:

- Roll repair, reconditioning and upgrades
- Three cutting-edge grinders and a lathe
- · Roll balancing equipment
- State-of-the-art dynamic roll test stand



**ANDRITZ SHW Torrington, USA** 

The service center encompasses:

- Roll repair, reconditioning and upgrades
- Cutting-edge grinders and a lathe
- Roll balancing equipment
- State-of-the-art dynamic roll test stand



ANDRITZ (China) Ltd., Wuxi branch

The service center encompasses:

- Roll repair, reconditioning and upgrades
- Grinding equipment
- State-of-the-art roll test stand



ANDRITZ Küsters, Krefeld, Germany

The service center encompasses:

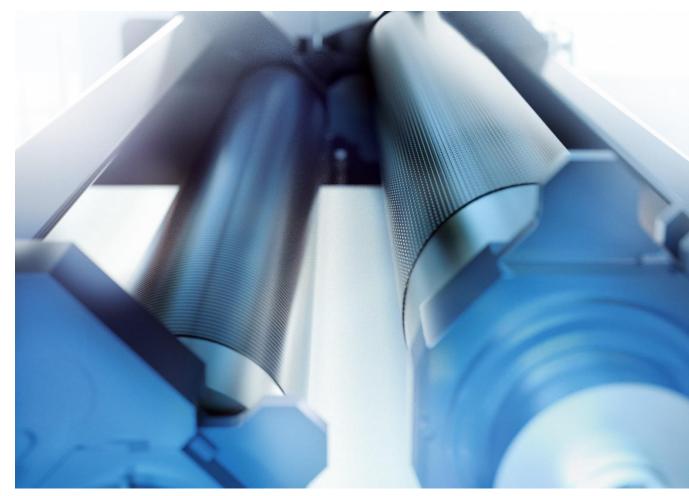
- Roll repair, reconditioning and upgrades
- Five cutting-edge grinders and six lathes
- Two Milling and drill processing centers
- Two state-of-the-art dynamic roll test stands

# **SPARE ROLLS**



#### Be on the save side with our spare rolls

- Avoid extensive production downtime with a full set of original spare rolls
- Prepared for emergency situations without loss of revenue
- Our roll specialists assist you with the selection of original spare rolls







# REMOTE ASSISTANCE & 24/7 HOTLINE VIRTUAL GUIDANCE, REMOTE SUPPORT AND VERY PROMPT SUPPORT VIA SERVICE HOTLINE OF YOUR CALENDER FROM A DISTANCE

# **REMOTE ASSISTANCE & 24/7 HOTLINE**



#### Save time and money with our remote diagnostic support

- Dedicated teams of experts located in all nonwoven service hubs, are ready to support you concerning
  - Mechanical
  - Electrical
  - Process
  - Complete remote connection service
- Prompt support by our hotline 24/7
  Call: +33 4 26 700 500







# TRAININGS OPERATOR TRAINING AND TAILORED SEMINARS FOR OPERATING AND MAINTENANCE PERSONNEL

# **TRAINING**



#### Join our product and process trainings and seminars

- Seize the opportunity to
  - Learn how fibers become fabrics
  - Develop your own products
  - Find out the latest news on calendering processes
  - Get to know all about the operation and maintenance of your calender
- Experienced staff provide the best and unique know-how drawn from our installed base and continuous R&D



# **TRAINING**



#### Available at ANDRITZ Küsters, at customer side or as online meeting

- The right mix of theory and practice
- Direct relation to your professional field of application
- Transfer of a high level of expertise in calender and roll technology
- Practical training at ANDRITZ calender pilot plant and/or at customer side
- Extensive communication possible through small training groups (six persons per group)







# TECHNICAL CENTER

TRIALS ON NONWOVEN AND TEXTILE CALENDERS AND EXPERIENCE OF NEW PRODUCTS IN OUR TECHNICAL CENTER IN KREFELD, GERMANY

# **TECHNICAL CENTER**



#### for calendering processes

The technical center is well-equipped to handle many fields of application:

- Embossing for wipes
- Calibration for melt-blown material
- Laminating of roofing material or filters
- Thermobonding, perforating of top-sheets
- Compacting of wetlaid fabrics
- Comparisons between thermal and ultrasonic laminating
- Textile finishing...



# **TECHNICAL CENTER**



#### For nonwoven and textile applications

#### **PILOT CALENDERS** (various roll combinations and configurations can be applied)

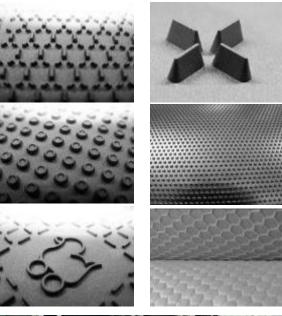
- 3 roll laboratory calender (1) with pressure up to 300 N/mm and speed 300 m/min
- 3 roll laboratory calender (2) with pressure up to 400 N/mm and speed 1 500 m/min
- 2 roll laboratory calender (3) with pressure up to 300 N/mm and speed 5 80 m/min
- 3 roll production calender (4) with pressure up to 400 N/mm and speed 5-85 m/min

#### **ROLLS AND SLEEVES**

- More than 200 engraving rolls and shells
- Various sleeves and coatings e.g. polyamide, composite, cotton, rubber and silicone with a hardness range of Shore A-D and a width of 300mm can be chosen
- Special rollers available for aramid papers and automotive upholstery in roll width 300mm

#### **ADDITIONAL EQUIPMENT**

- Air-permeability measurement
- 3D microscope









# SERVICE AGREEMENTS

PREVENTIVE MAINTENANCE, CONTRACTS FOR SPARE PARTS, MAINTENANCE, INSPECTIONS, REPAIRS, UPGRADES, ETC.

# **SERVICE AGREEMENTS**



#### Partnership is key

- Commitment to clear quality and profitability goals for constant progress
- Perfectly suited to your service needs
- Preventive and predictive maintenance
  - saves your time
  - increases the plant availability
  - increases the plant flexibility







# **SERVICE CONTACTS**





#### **SPARE PARTS**

p: +49 2151 34 11 17

service.kuesters@andritz.com

#### **ROLLS AND REBUILDS**

p: +49 2151 34 17 93

service.kuesters@andritz.com

#### **ON-SITE SERVICE AND TRAININGS**

p: +49 2151 34 11 36

service.kuesters@andritz.com

#### **HOTLINE 24/7**

p: +33 4 26 700 500

#### **CHINA**

ANDRITZ (China) Ltd.
Wuxi branch office
p: +86 510 8536 1269
nonwoven-china@andritz.com

#### **INDIA**

ANDRITZ Technologies Pvt. Ltd. Chennai, India p: +91 44 4293 9393 nonwovenservice.india@andritz.com

#### **USA**

ANDRITZ Inc.
Spartanburg, USA
p: +1 864 587 4848
nonwoven-americas@andritz.com

### LEGAL DISCLAIMER



#### © ANDRITZ AG 2021

This presentation contains valuable, proprietary property belonging to ANDRITZ AG or its affiliates ("the ANDRITZ GROUP"), and no licenses or other intellectual property rights are granted herein, nor shall the contents of this presentation form part of any sales contracts which may be concluded between the ANDRITZ GROUP companies and purchasers of any equipment and/or systems referenced herein. Please be aware that the ANDRITZ GROUP actively and aggressively enforces its intellectual property rights to the fullest extent of applicable law. Any information contained herein (other than publically available information) shall not be disclosed or reproduced, in whole or in part, electronically or in hard copy, to third parties. No information contained herein shall be used in any way either commercially or for any purpose other than internal viewing, reading, or evaluation of its contents by recipient and the ANDRITZ GROUP disclaims all liability arising from recipient's use or reliance upon such information. Title in and to all intellectual property rights embodied in this presentation, and all information contained therein, is and shall remain with the ANDRITZ GROUP. None of the information contained herein shall be construed as legal, tax, or investment advice, and private counsel, accountants, or other professional advisers should be consulted and relied upon for any such advice.

All copyrightable text and graphics, the selection, arrangement, and presentation of all materials, and the overall design of this presentation are © ANDRITZ GROUP 2021. All rights reserved. No part of this information or materials may be reproduced, retransmitted, displayed, distributed, or modified without the prior written approval of Owner. All trademarks and other names, logos, and icons identifying Owner's goods and services are proprietary marks belonging to the ANDRITZ GROUP. If recipient is in doubt whether permission is needed for any type of use of the contents of this presentation, please contact the ANDRITZ GROUP at welcome@andritz.com.