




SCHULER CONNECT

HOTLINE & REMOTE SUPPORT THROUGH
SMART GLASSES, SMARTPHONE OR TABLET



Schuler Connect with Smart Glasses: the user can send the view from his smart glasses via image or video transfer to the Schuler experts. Thanks to voice control, both hands remain free. As an effective aid, the Schuler expert can exchange voice and video information via augmented reality.

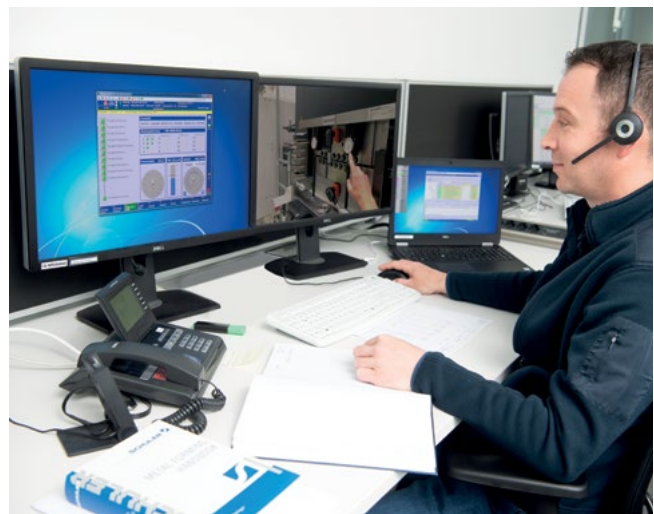
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 **App Store**

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The Schuler Connect module. Solving problems faster and lowering costs with smart glasses, smartphone or tablet.



The user can send the view from his smart glasses via image or video transfer to the Schuler experts.



The Schuler expert provides support based on the real-time image or video transfer by the user.

COMMUNICATION VIA SMART DEVICES

Press users create a network with Schuler experts through smart devices. Our experts virtually access the view of the camera. System data can be shared via image or video sequences in real time. This enables errors to be quickly localized and assessed. After getting the authorization from the customer, the experts can gain

remote access to the control system to solve the problem or introduce additional measures.

REDUCING DOWNTIMES AND COSTS

The hotline and remote support supported by smart devices reduces machine downtimes and engineer visits resulting in considerable cost savings.

Advantages of the Schuler Connect service module

- Immediate problem analysis through real-time transfer of images and videos
- Simple and intuitive operation
- Extended service for hydraulic and mechanical systems and for operators
- System-independent support, also for third-party systems
- Shorter response times and reduced travel costs
- Location-independent service of the system
- Maximum productivity due to reduced downtimes
- Involvement of additional experts as necessary, e.g. from the design or QA department
- Highest security, highest data protection standards

THE METRIS COMPETENCE

ANDRITZ offers a broad and constantly growing range of innovative products and services in the industrial digitalization sector under the brand name Metris, helping customers to

- enhance plant efficiency and profitability
- optimize the use of resources
- achieve constant and highest product quality
- reduce production downtime
- maximize user-friendliness

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