



NONWOVEN & TEXTILE
**SYNERGY™ SERVICE
AGREEMENTS**

LIFECYCLE SUPPORT TO KEEP
YOUR EQUIPMENT AT PEAK PERFORMANCE

ANDRITZ

ENGINEERED SUCCESS

SYNERGY™ service agreements

Partnership is key: Thanks to the expertise of ANDRITZ, our service packages include various options, from preventive maintenance, emergency support to performance and digital optimization. Coupled with our genuine spare parts selection, we are committed to ensuring that your equipment will always run perfectly.

WHY SYNERGY SERVICE AGREEMENTS?

Partner with our trusted service team to free up valuable internal resources, allowing you to devote your full attention to your core product business. With our expertise and commitment to excellence, you can rely on us to deliver efficient and cost-effective solutions, ensuring uninterrupted productivity. ANDRITZ can help to keep your operations running smoothly and reliably. Our service packages are designed to complement your own in-house capabilities: to fill in the gaps and add expertise where needed so that you have the most cost effective program possible.

LIFECYCLE MANAGEMENT

Our service agreements are designed according to the lifecycle of your equipment, to ensure its continuous and optimal performance. ANDRITZ will be your partner and assist you with all your equipment-related needs. Regular expert visits, preventive maintenance activities, retrofits, and upgrades will keep your equipment up to date and ensure that it performs to its full potential even when new market requirements arise.

YOUR BENEFITS

- Increased operating efficiency
- Highest possible equipment availability
- Optimized production and maintenance costs
- Expert advice and assistance from a leading technology and maintenance partner
- Value-added transfer of knowledge and training
- One contact person for all your service needs
- Lifecycle management

RELIABILITY SERVICES

Maximize uptime, protect your investment, and avoid costly downtime

OPTIMIZATION AND DIGITALIZATION

Benefit from the machinery and process expertise of ANDRITZ and consult experts for digital solutions

REMOTE ASSISTANCE

Bringing expertise and capabilities together to enhance your business performance

RECOVERY SERVICES

Fast intervention for any issues and factory-certified parts

REMOTE ASSISTANCE

Our remote assistance offers you fast and efficient support from our experts, regardless of their location. Take advantage of priority access via the dedicated ANDRITZ customer care portal, 24/7 emergency contacts via our hotline support and access to a dedicated team of mechanical, electrical and process experts.

RELIABILITY SERVICES

Unlock the full potential and maximize the uptime of your equipment with our reliability services. Our service technicians and partners support you on-site or remotely, all day, every day. Whether it's training, maintenance support or firmware updates, you benefit from the know-how of our experts.

RECOVERY SERVICES

Our recovery service offer you the right solution for technical support and spare parts requirements on site. Priority deployment of field service technicians to assist you with emergencies and repairs, original spare and wear parts, stock management, and preferred discount rates are just some of the benefits to consider.

OPTIMIZATION AND DIGITALIZATION

Smart, securely connected, and long-term service support for your success are guaranteed with our optimization and digitalization services. These include strategic planning for your equipment, warranty period extension, process expert audits and analysis, and access to our pilot plants for product developments and team trainings.



GET THE MOST OUT OF YOUR INVESTMENT

At ANDRITZ Nonwoven and Textile, we know that your business depends on satisfied customers and efficient processes. That's why we support you in every aspect of your nonwoven and textile production. Take advantage of technology that lets you produce consistent quality for decades to come. Profit from the highly efficient use of energy and raw materials that our production provides. You can rely on our responsive service teams, who will protect your investment and optimize your processes. Experience how innovative approaches and digital services give you more control than ever before. With ANDRITZ, the leading supplier for the nonwovens and textile market, you get the most out of your investment.

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