



NONWOVEN & TEXTILE

# LET'S KEEP YOUR MACHINES RUNNING

TECHNICAL ASSISTANCE AND  
PROCESS OPTIMIZATION

**ANDRITZ**

ENGINEERED SUCCESS



# Responsive support to stay at peak performance

**We know how important uptime is for your production efficiency:** That's why we do our utmost to keep interruptions to a minimum and optimize your process. With remote maintenance and a highly responsive service team, we can react in the shortest amount of time possible to your issues. In addition, our process experts can analyse your production process and pinpoint the room for improvement. Whatever your needs are, we are always at your disposal and happy to support – for years to come.

You'll keep your customers happy as long as they can rely on the quality, consistency and reliability of delivery times. The fabrics you produce should win over your customers with their quality and value.

Our service team together with their high engineering depth and process knowledge will help you make this happen.

## **SKILLED SERVICE TECHNICIANS AND PROCESS EXPERTS AT YOUR DISPOSAL**

With the goal of providing the most efficient and reactive support as possible, we assign a dedicated team of skilled experts as well as mechanical, automation and textile engineers. You can rely on our team who will protect your investment, analyse and optimize your processes.

## **AUDITS, UPGRADES AND RETROFITS**

Demands on modern production processes are increasing every day. ANDRITZ process specialists are available to inspect your production lines and propose improvements to extend the product life of your equipment, gain productivity, or producing even more innovative, higher margin nonwoven fabrics. Let's discuss what the best option for your operation is.

## **GENUINE SPARE PARTS**

Spare parts are not only a critical but also a strategic issue to avoid downtimes. To ensure the integrity and the performance of your equipment, we recommend using only original spare parts from ANDRITZ. A sales team for spare parts is at your disposal to help you to make your choice.

## **MAINTENANCE AND SERVICE AGREEMENTS**

Benefit from our maintenance and service agreements that are perfectly suited to your service needs. Preventive and predictive maintenance saves your time, increases the plant availability and flexibility of your production line.

## **REMOTE SERVICE SUPPORT**

Save time and money with our remote diagnostic support. ANDRITZ wants to keep your production at peak performance at all times. Take advantage of a prompt support by our hotline for any issues that may occur. Contact us for a detailed offer.

## INDUSTRIAL INTERNET OF THINGS (IIOT) - METRIS

The terms digitalization, Industrial Internet of Things (IIoT), Industry 4.0, and Smart Service are omnipresent nowadays, and not just in the industrial environment. Companies have high expectations of the greater plant efficiency and increased profitability that can be gained by networking machines and applying such technologies as Smart Sensors, Big Data Analytics, and visualization using Augmented Reality. ANDRITZ has decided, therefore, to pool its many years of experience and use it to develop attractive overall solutions for existing and new plants under a new umbrella technology brand: Metris.

ANDRITZ has developed Metris OPP (Optimization of Process Performance) to guarantee smooth operation and improve your process and plant profitability. It controls the line parameters constantly and creates the best configuration to enhance production.

### YOUR BENEFITS

- Prompt service support
- Technical and electrical diagnosis by experts
- Service centers around the globe
- Improvement of your production
- Enhance the performance of your equipment operations
- Maintenance and service agreements to optimize your production



ANDRITZ Metris solution to control and optimize line parameters



## OUR SERVICE CENTER – READY TO SUPPORT

### SPUNBOND, CALENDERS AND WETLAID/WETLACE

On-site service and training  
P: +49 2151 34 11 36  
service.kuesters@andritz.com

Spare parts  
P: +49 2151 34 11 17  
service.kuesters@andritz.com

Rolls and rebuilds  
P: +49 2151 34 17 93  
service.kuesters@andritz.com

### NEEDLEPUNCH

On-site service and training  
P: +33 2 32 96 42 18  
aat.service@andritz.com

Spare parts  
P: +33 2 32 96 42 25  
Inquiry: aat.offers@andritz.com  
Order: aat.orders@andritz.com

Rebuilds  
P: +33 2 32 96 42 34  
aat.service@andritz.com

### AIRLAY, BAST FIBERS AND RECYCLING

On-site service and training  
P: +33 4 74 89 84 85  
service.laroche@andritz.com

Spare parts  
P: +33 4 74 89 84 85  
service.laroche@andritz.com

Rebuilds  
P: +33 4 74 89 84 85  
service.laroche@andritz.com

### SPUNLACE

On-site service and training  
P: +33 4 76 52 52 39  
service.perfojet@andritz.com

Spare parts  
P: +33 4 76 52 52 39  
Inquiry: apg.offers@andritz.com  
Order: apg.orders@andritz.com

Rebuilds  
P: +33 4 76 52 51 12  
service.perfojet@andritz.com

### CONVERTING

On-site service and training  
P: +39 085 820 60 1  
service.diatec@andritz.com

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**ANDRITZ.COM/NONWOVEN**



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