

Responsive service

Life-cycle support to ensure top performance

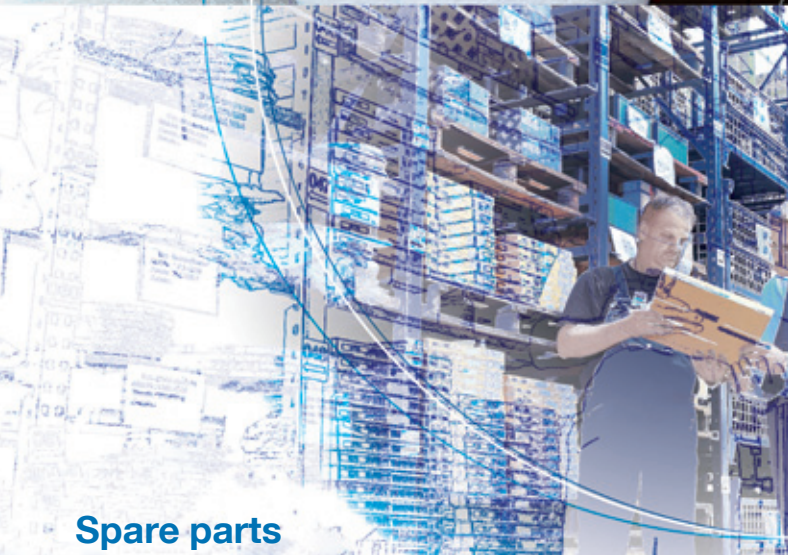
On-site service



Upgrades and rolls



Spare parts



Technical centers



Technical support and service

Long-term protection of your competitive edge

There are two cores to ANDRITZ's nonwoven business: providing the best technology for the manufacturing of nonwovens, and delivering life-cycle service support to ensure the top performance of this technology.

The goal of our service is to ensure that you maintain a fast, profitable, and sustained return on your investment through a partnership with us that provides you value long after the warranty period has expired.

To this end, we concentrate on the actions you need to maintain your competitive edge:

- Answers to technical questions
- Assistance with installation, operation, and maintenance
- Preventive maintenance through regular online diagnosis and service recommendations
- Quick response when there is a problem
- A complete stock of genuine spare parts
- Suggestions for upgrades or modernizations to improve your production

With our engineering depth and process knowledge, we can be your one-stop resource and partner.

Your benefits:

- Full range of services
- Added-value solutions
- Comprehensive line expertise
- Expert problem analysis
- Easy communications with key contacts
- Customized project management



Spare parts

Original and genuine

Original ANDRITZ spare and wear parts guarantee a long life and high productivity of your equipment. To keep your nonwovens equipment at peak performance, we recommend you use only genuine ANDRITZ parts. All strategic parts are tested before shipment to ensure top performance of your line.



Upgrades and modernizations

Enhanced return on investment

Demands on modern production processes are increasing daily. Innovative technologies optimize the processes and add value. Deep technical skills enable us to offer advanced upgrade and modernization solutions for nonwoven lines and systems. Retrofits and small upgrades are a valuable option to extend the productive life of your existing line, or for producing innovative, higher margin nonwoven fabrics.



Roll technology

Original spare rolls and roll repairs

Roll technology has been our core competence for decades. To avoid extensive production downtime, we recommend that you keep a full set of original spare rolls in store. In this way, you are prepared for emergency situations without loss of revenue. Our rolls specialists have comprehensive knowledge to assist you with the selection of original spare rolls. They also have the expertise and specialized tools to recondition and repair damaged rolls.



On-site support

Unique know-how

Our highly trained field and service engineers are qualified to provide best service at your own site. Our staff provide the best know-how based upon our installed base and continuous R&D. Our scope of services comprises erection and installation, inspections and online diagnosis, maintenance, retrofits and training of operating personnel.

ANDRITZ Nonwoven technology in Wuxi

A step ahead in customer service

ANDRITZ Nonwoven experts and highly skilled process engineers together with state-of-the-art installations stand as partners for your product development and

service needs. Evaluation of new process settings and definition of parameters for product guarantees are additional opportunities we offer at our new facility in Wuxi.



▲ Technical center with neXline needlepunch

Our Wuxi technical center welcomes customers and offers an exclusive service to conduct trials with our aXcess range of technology specially developed for the Asian market. The 2.5 m wide pilot line is configured with our aXcess card, crosslapper, and a preneedler to demonstrate the machine capability at full speed.



▲ Grinding shop in Wuxi

Our roll service center is equipped with grinding equipment as well as a test stand to provide prompt and high-quality service to our customers. All roll types can be repaired, reconditioned, and upgraded. With state-of-the-art machine tools and experienced technicians at your disposal, we offer a variety of options to suit your particular needs.



▲ Skill enhancement workshops and training courses

Our experienced local team offers spare parts and service support. Another focus is skill enhancement workshops and training sessions for our customers' technicians in Chinese language. With these courses, your personnel will be well versed in our technology and can keep your plant performing at its best.

ANDRITZ Nonwoven

Close to our customers



Your contact for:

Spare parts
Rebuilds and modernizations
On-site service and training
Technical center Wuxi

ANDRITZ (Wuxi) Nonwoven Technology Co.,Ltd

#105-2, Xinjin Road, Wuxi new district,
Jiangsu province, China 214112
Phone: +86 (510) 85 36 23 62
services.awn@andritz.com

www.andritz.com/nonwoven
nonwoven@andritz.com